

Leadership Skills

Managing People and Business

Diploma of Management with Transactional Analysis

Australian Quality Framework (AQF) Diploma



Core Competencies

- BSBLED501A – Develop a workplace learning environment
- BSBMGT502B – Manage people performance
- BSBMGT516A – Facilitate continuous improvement
- BSBWOR501A – Manage personal work priorities and professional development
- BSBWOR502A – Ensure team effectiveness

Elective competencies

- BSBHRM503A – Manage performance management systems
- CHCORG529B – Provide coaching and motivation
- CHCORG607C – Manage workplace issues

Additional competency

- VRESMC401A - Apply transactional analysis to workplace situations

Other Elective competency that may be selected

- CHCORG627B – Provide mentoring support to colleagues
- CHCORG406A – Supervise work
- CHCORG423A – Maintain quality service delivery
- CHCORG506C – Coordinate the work environment
- BSBHRM402A – Recruit, select and induct staff
- BSBCUS501A - Manage quality customer service
- BSBMGT515A – Manage operational plan

Length

Over a 9 – 18 month period, a mixture of practical and theoretical action learning which can be used immediately on the job.